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Handout for initial orientation

# Financial emergencies

Englisch

The state capital Magdeburg supports refugees with residence permit or deportation ban with financial aid to support their livelihoods. Depending on the official status the range of support can vary and has to be applied for at different institutions.

Refugees without a residence permit or persons with a temporary suspension of deportation ('Duldung') can receive support from the City's Social Welfare and Housing Office. Based on the asylum seekers' benefits act ('Asylbewerberleistungsgesetzes') support for means of subsistence and medical treatment is provided. Accommodation is provided either in a flat rented by the city's administration or in an accommodation shared with other asylum seekers depending on the status of the person.

Refugees with a residence permit receive support by the Jobcenter. However, the first application for 'Arbeitslosengeld 2' / 'Hartz 4' has to be done in the City's Social Welfare and Housing Office ('Sozial- und Wohnungsamt') in the Immigration Department ('Abteilung Zuwanderung'). Appointments can be booked online on [the website of the City of Magdeburg](#). All the following applications for 'Hartz 4' can be submitted to the Jobcenter.

Currently, single persons and single parents receive 446 Euro per month. Additionally, benefits are given for each child, according to their age. The Jobcenter will also cover the costs for a flat, if it does not exceed the specified limits in size and rent.

Citizens of the European Union immigrating to Germany are generally not entitled to Hartz IV benefits for the first three months after their arrival. However, an entitlement may already exist during this period if the EU-citizen has an employment with at least eight hours per week.

If an EU-citizen loses the job for which he\*she came to Germany welfare benefits can be given under certain circumstances. EU-citizens who have worked in Germany for at least one year and have paid into the unemployment insurance have a claim to unemployment benefits ('Arbeitslosengeld 1') which is administrated by the employment agency ('Agentur für Arbeit').

For EU-citizens moving to Germany without employment, emergency assistance can only be provided for four weeks. Additionally, a loan can be granted for a return trip to their country of origin.

For all services, you currently need to make an appointment in advance by phone or email:

**Sozialamt Magdeburg** | Abteilung Zuwanderung | Georg-Kaiser-Straße 3 | 39116 Magdeburg | sozial-und-wohnungsamt@magdeburg.de | telephone 0391 540 3670 | opening hours: Monday 9am-12pm, Tuesday 9am-12pm and 2-5.30pm, closed on Wednesday and Thursday, Friday 9am-12pm

**Jobcenter Magdeburg** | Otto-von-Guericke -Straße 12 | 39104 Magdeburg | jobcenter-landeshauptstadt-magdeburg@jobcenter-ge.de | telephone 0391 562 1777 | opening hours: Monday and Tuesday 8am-3.30pm, closed on Wednesday, Thursday 8am-5.30pm, Friday 8am-1pm

**Agentur für Arbeit** | Hohefortestraße 37 | 39104 Magdeburg | magdeburg@arbeitsagentur.de | telephone 0391 2571432 | opening hours: Monday and Tuesday 8am-4pm, Wednesday and Friday 8am-1pm, Thursday 8am-6pm

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In addition to multilingual information sheets on many other topics, Magdeburg's Migration Guide contains numerous current information, assistance and recreational offers.

[www.willkommen-in-magdeburg.de](http://www.willkommen-in-magdeburg.de)



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